

Elite 60TM

User Manual

Covers getting to know your machine,
repairing an optical disc, maintenance,
menus, displays and warranty coverage.



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THANK YOU

For purchasing the Elite 60™

This unit is intended to clean/repair the following discs: CD-ROMs, Music CDs, Data CDs, DVDs, HD-DVDs, Computer Discs, Game Discs, Books on disc, all recordable CDs and DVDs, double-sided discs, & 3 Inch Discs (only with adapter).

SAVE ALL PACKING MATERIALS. FAILURE TO USE PACKAGING DESIGNED FOR THIS UNIT MAY CAUSE DAMAGE TO THE UNIT AND WILL VOID WARRANTY. FOR MORE INFO CONTACT SUPPORT@VENMILL.COM

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Every effort has been made to ensure that the information in this manual is accurate. VenMill is not responsible for printing or clerical errors.

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The maximum amount of repairs per cartridge may vary based on cleaning cycle usage. At this time Blu-ray discs can only be maintained, not repaired, due to the nature of the disc. A disc adapter (included) will be needed for 3 inch disc repair or cleaning. See www.venmill.com for more information.

CAUTION: Units and consumables are designed for use in specific regions. Your warranty will be voided if you purchase the equipment and/or consumables outside of your designated region. Purchase only through Authorized Distributors found on our website at www.venmill.com. If uncertain, please contact sales@venmill.com.

Note: Discs can be repaired an unlimited amount of times. However, never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

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UNPACKING YOUR UNIT

Please use these instructions if you need to repackage your unit for shipment. Reverse the unpacking instructions for repacking the unit back up.

SAVE ALL PACKAGING MATERIALS. FAILURE TO USE PACKAGING DESIGNED FOR THIS UNIT MAY CAUSE DAMAGE TO THE UNIT AND WILL VOID WARRANTY.

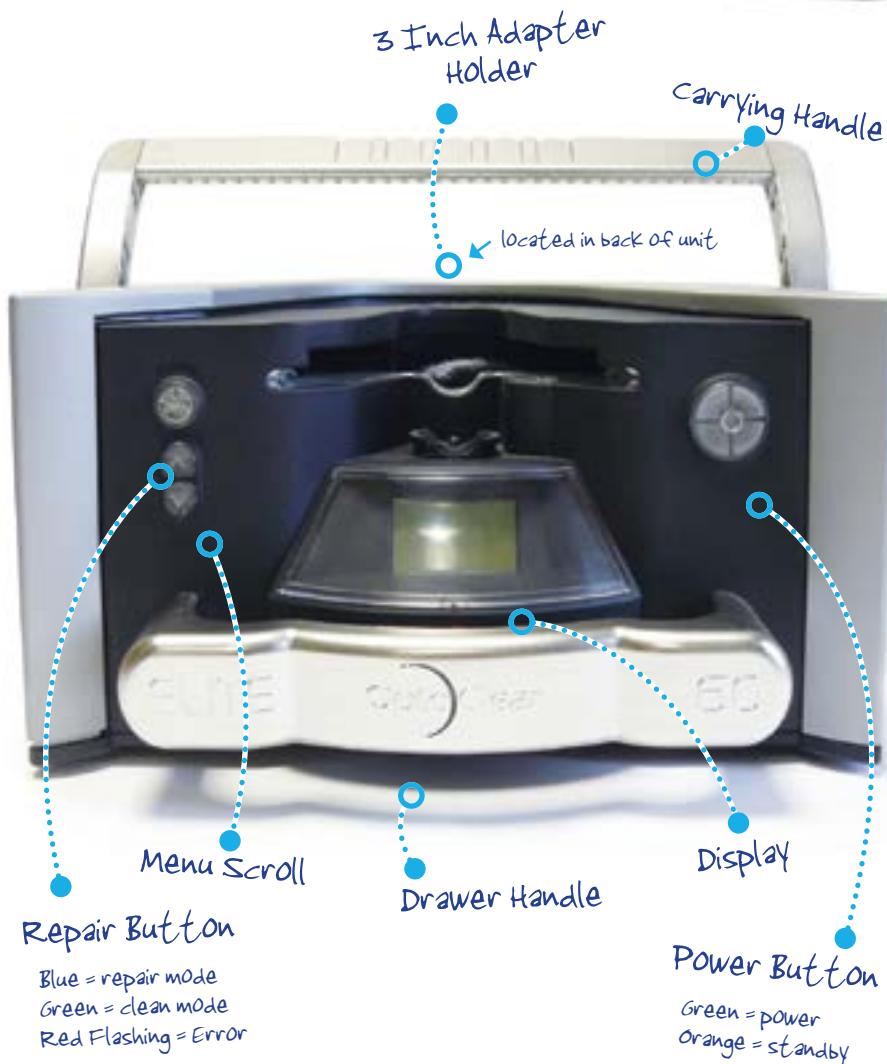
1. Open the brown outer shipper box.
2. Remove Elite 60 retail box from outer shipper. Carefully open up the box.
3. Pull out the KorrVu plastic. You may find that some tightness will occur.
4. Remove all supporting documents and accessories including the power cord and power adapter in the box.
5. Gently remove the Elite 60. You may also use the handle on top of the unit to remove it out of the box.
6. For space saving both KorrVu's can collapse to flat pieces along with the retail and outer ship box.



If you have any questions or difficulties please feel free to call VenMill Industries Customer Support toll free at 866-864-0210

SECTION 2

Getting to Know Your Unit



Blue = repair mode
Green = clean mode
Red Flashing = Error



1 Plug in the Elite 60™ power cord.

WARNING!: Plug directly into outlet. Do not use Extension Cords.

2 Press the power button.



3 Remove the Disc installed during shipping.
(1st time use only)

- a Manually pull the disc straight out of the machine.



4 Press the Repair Button.

a By default, the Elite 60™ when it is first powered ON is in "Quick Clean Mode". Repair button will be green. Inserting a disc will result in a 15 second cleaning cycle being performed.
For Repair Cycle see section 5.

b When the repair button is pressed, the button will be blue, indicating a 90 second repair is selected.

5 Insert the Disc.

- a The Disc should be inserted straight in, with label side up. It should be fully inserted into the machine.

Note: 3 inch discs can only be repaired using a 3 inch adapter.
(see section 5)



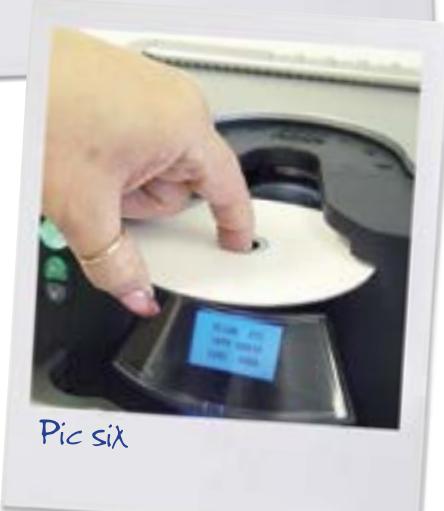
This is Wrong!



- b After the disc is inserted, the unit will start the repair.

- c Pressing the power button at any time will end the cycle.

Note: Discs can be repaired an unlimited amount of times. However, never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

**6 Remove the cleaned Disc.**

- a Handle the disc only by the edges or center ring.



Onscreen Display

- 1 The top line displays the machine's status (Ready or Error Code) and cycle type (Repair or Clean).



- 2 You can scroll through machine information by using the scroll buttons:

Total Repairs, Total Cleans, Cartridge Low Notification, Buffing Wheel Low Notification, and the Menu Select.

- 3 To get to the menu screen, use the up or down scroll button. The Middle line is the active line, when the word "MENU" is displayed (see section 5), pressing the repair button will select the menu screen.

Operation Modes

If 15 repair cycles are performed within a 30 minute period the machine could commence a 10 minute cool-down. This will be indicated by a countdown timer on the display. Please do not unplug the power cord during this cool-down period.

NOTE: Discs can be repaired an unlimited amount of times. However you should never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

Quick Clean Mode

By default, the Elite 60™ when it is first powered on is in "Quick Clean Mode". Inserting a disc will result in a 15 second cleaning cycle being performed. (Repair button will be illuminated green)

Repair Mode

1. Inserting a disc will result in a 90 second repair.
2. During the repair cycle, pressing the up scroll button will increase the repair time. Press once for 180 seconds and twice for 270 seconds. Pressing the down scroll button will reduce the repair time. Pressing the repair button will end the cycle.
3. As long as the repair button is illuminated, the last selected cycle is in memory.

NOTE: Once you have chosen a repair cycle the unit will remain in that cycle until you choose differently.

Standby Mode (hibernation)

When the machine is in Standby (hibernation) mode you can insert a disc at anytime into the machine. There is no need to press the power button, the machine will automatically start up with the last selected mode choice.

Using your 3 Inch Adapter

(included with purchase)

Match the label side of your 3 inch disc with the open side of your 3 inch adapter. Slide the disc into the 3 inner grooves making sure that the disc is firmly clipped in place. The optical side should be facing you.



Now insert your disc with adapter into your unit, disc optical side down. After disc is inserted make sure that your hands do not obstruct the shutter from closing.

WARNING:
Do not insert
the disc optical
side up. Damage
could incur.



Shutter will open when cycle has finished and your 3 inch disc with adapter will need to be removed. *Handle the disc only by the edges or center ring of disc.*



To Enter the Menu Screen

Press the scroll buttons while the machine is idle.



Navigating the Menu Screen

- a The scroll buttons cycle through choices.
- b The repair button selects the highlighted option.

NOTE: The asterisks (*) will denote which item you are going to select.



Menu Screen Choices

- 1 CLN WHL – use this to perform an extended cleaning of the buffing wheel.*
- 2 CLN DRV – use this to perform an extended cleaning of the drive wheel.* This may be necessary if the Disc is spinning roughly or improperly during a cycle.
- 3 WHL RPL – use this to indicate that the buffing wheel has been replaced.
- 4 LANGUAGE – use this to select the display language of your choice. (if available)
- 5 HOUR OP – use this option to display the total hours of cycle operation.
- 6 CHK SYS – use this option to test the functions of your Elite 60™. This may be used to determine where a failure has occurred.
- 7 SHIP – moves all mechanisms in position, in preparation for shipping or transportation.
- 8 REPAIR C – to set default mode.

* This process will take less than 2 minutes.

Replacing the OptoClear™ Cartridge

CAUTION: Never point empty or replacement cartridge nozzle at your face.

- 1 Turn off the power by pressing the power button.
- 2 Unscrew the spray nozzle counterclockwise and lift out the empty cartridge.



- 3 NOTE: Do not remove or tamper with safety caution label or chip on cartridge. Insert the new replacement cartridge into the Elite 60™.
- 4 Tighten the spray nozzle by turning clockwise.
- 5 Remove safety caution label on new replacement cartridge.
- 6 Turn on the power.



The maximum amount of repairs per cartridge may vary based on cleaning cycle usage. Blu-ray discs can only be maintained, not repaired, due to the nature of the disc. A disc adapter is required for 3 inch disc repair or cleaning. See www.venmill.com for more information.

CAUTION: MAY BE HARMFUL IF SWALLOWED. EYE IRRITANT. CONTAINS: Isopropanol alcohol & conditioning agent (catonic) PRECAUTIONS: Avoid ingestion. Keep away from eyes. Contents under pressure. Temperature is not to exceed 120°F (49°C). Flammable. Keep away from flame. FIRST AID: If eye contact occurs, rinse with tap water for 5-10 minutes. If irritation persists, seek medical care. If swallowed, drink full glass of water, get prompt medical attention. Dispose of cartridge properly.

FAILURE TO USE CONSUMABLES DESIGNED FOR THIS UNIT WILL CAUSE DAMAGE TO BOTH UNIT AND DISC THEREBY VOIDING YOUR WARRANTY. FOR AUTHORIZED DISTRIBUTORS VISIT WWW.VENMILL.COM.

Replacing the Buffing Wheel

- 1 Turn off the power by pressing the power button.
- 2 Unplug the Elite 60™ power cord.
- 3 Remove the front drawer by pulling on the drawer handle.
- 4 Unscrew the buffing wheel set screw and remove the washer.
- 5 Remove the worn buffing wheel by pulling it away from the buffing motor.



- 6 Install the new buffing wheel. Ensure it is fully seated against the back of the buffing motor spindle with label facing towards you.
- 7 Install the washer and screw in the buffing wheel set screw.
- 8 It is recommended that you now clean your Elite 60™ and change your cleaning brushes. (Please see pgs 11 & 12.)
- 9 Install the front drawer. Note: Push front drawer completely into machine or your machine will not power on.
- 10 Plug in the Elite 60™ power cord and turn on the power.



- 11 Enter the menu screen and choose "WHL RPL". Then select "Confirm".
Resume normal operation.

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Cleaning the Buffing Wheel

It is recommended that you clean your buffing wheels every 10 discs and at the end of a day so as not to allow dirt and grease to set on the buffing wheel.

- 1 Cleaning your buffing wheel is very much like running a disc for repair. Take your cleaner disc and insert into machine. Note: Velcro (non-printed side of cleaner disc) should be face down.
- 2 Choose 90 second repair, and press "Start". **Important:** Do not run the cleaner disc on anything higher than the 90 second repair cycle. Overheating can occur.
- 3 Once the cycle is finished you can remove the cleaner disc from the unit and your buffing wheel has been cleaned.



Cleaning the Cleaner Disc

When cleaning your buffing wheel with the cleaner disc debris might stick to the surface. You will want to remove the debris by either using your fingers or a can of air. The rough surface of your cleaner disc should look like the one below.



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Cleaning the Elite 60™

Recommended with every cartridge change.

- 1** Turn off the power by pressing the power button.
- 2** Unplug the Elite 60™ power cord.
- 3** Remove the front drawer by pulling on the drawer handle.
- 4** Remove any lint contained in the machine. You may use compressed air, a small hand held vacuum, or your hand.



- 5** Install the front drawer. Note: Push front drawer completely into machine or your machine will not power on.
- 6** Plug in the Elite 60™ power cord and turn on the power.

Cleaning the Drive Wheel

This may be necessary if the Disc is spinning roughly or improperly during the cycle.

- 1** Ensure that there is no Disc in the Unit.
- 2** Enter the menu screen and select "CLN DRV".*

* This process will take less than 90 seconds.

Error Codes

- 1** WHEEL CHG – Change the buffing wheel
- 2** CART CHG – Change the OptoClear™ cartridge
- 3** CART LOW – Cartridge is below 10% capacity
- 4** E0003 – Buffing motor not centered, contact technical support
- 5** E0004 – Lift wedge not in home position, contact technical support
- 6** E0005 – Disc not turning - try cleaning the Drive Wheel
- 7** E0006 – Cannot increase disc surface temperature sufficiently for repair.

1. How many cycles can the Elite 60 handle per day?

The Elite 60 is recommended for a disc collection size of up to 2000 discs. This machine is intended for intermittent duty. As a result an average of up to 27 discs should be run daily.

2. What kind of User should use the Elite 60?

The Elite 60 is easily used in but is not limited to the following settings: Home theaters, small video stores, small libraries, pawn shops, IT dept., and high-end gamers.

3. What is the average repair cost per disc?

The average repair cost is \$0.20 per disc.

4. How heavy is the Elite 60?

The Elite 60 weighs 15 lbs.

5. What is the OptoClear™ Process?

Everyday use and handling of discs make the protective plastic layer susceptible to surface scratches and blemishes which can disrupt playback. The average scratch is less than 1 micron deep. Rather than harmful filling or sanding of the protect layer, the OptoClear process smooths and restores this layer in three steps: 1.) the protective plastic is exposed to heat and force over time, 2.) the protective plastic surface becomes softened and is smoothed out, and 3.) scratches disappear and the disc again plays like new. Think of it like ironing a shirt: Heat from the iron, Force from your arm pushing the iron down, and Time of holding the iron in place.

6. How often should I clean the inside of the Elite 60?

It is wise to do a minimum cleaning of the machine at least once a week. A full cleaning should be done at least at every pad change, and is recommended after periods of heavy use.

7. What can I use to clean out the Elite 60?

Always make sure to unplug the power from the unit before opening the drawer. Canned air, a small hand held vacuum, or your hands are fine to use in cleaning out the inside of the Elite 60.

8. How long is the buffing wheel good for?

The Elite 60 buffing wheel does 1000 repairs and/or 3000 cleanings before needing to be replaced.

9. Do I need to clean the buffing wheel?

Yes, in order to remove any built up of dirt, oil and, conditioner you must run the cleaner disc at least at every 10 repairs and at the end of a day. There may be instances when a more intense cleaning is required. If the discs being cleaned were exposed to flood/fire damage or the discs were extremely dirty and had excessive residue, the buffing wheel will develop a gummy substance on the surface. This layer will not be removed with the machine's light cleaning.

10. How do I clean the buffing wheel?

Included with your machine is a Cleaner

Disc. How to use this Cleaner Disc is very similar to running a repair cycle on a scratched disc. Make sure you place the Cleaner Disc, rough surface down, into the machine. Choose a 90 second repair cycle, no more or overheating can occur, and press start. The cycle will finish and your wheel is clean.

11. How many cleanings/repairs can the large and small cartridge dispense?

The OptoClear large capacity cartridge is good for 250 repairs or 750 cleanings. The OptoClear small capacity cartridge is good for 100 repairs or 300 cleanings.

12. Is it normal for my cartridge to still have liquid even though the unit says it is empty?

Yes it is possible for the cartridges to still contain liquid when the machine tells you that it is empty. The cartridges themselves are filled with a fixed amount of liquid in order for each cartridge to fulfill the designated amount of sprays the chips on the bottom of the cartridge are designated for. When the spray count is finished there may be left over fluid and propellant in the cartridge.

13. Why will the machine not detect my cartridge?

On the bottom of both the small and large capacity cartridges there is a green electronic chip. This chip tells the machine that there is a cartridge in place. If the chip is off center or out of alignment, the machine will not detect the cartridge and the main

screen will read "No Cart". Remove the cartridge from the unit and check the placement of the chip. You may need to push the chip over to center it. Other times simply pull the cartridge half way out of the unit, hold the black nozzle with your index finger and thumb, and rotate the cartridge with your other hand 180 degrees. If this still does not help check to make sure that there are no leaks in the cartridge. Liquid will damage the electronic components. For further assistance please contact Technical Support at 800-928-0090.

14. How many times can I clean/repair a disc?

This is the best feature of owning an Elite 60 unit. You can never clean/repair a disc too many times. However you should never run a disc two times consecutively without letting the disc cool to room temperature after each repair cycle.

15. Can I clean a disc that is warped or cracked?

No! This may result in further damage to the media or your unit.

16. Can I clean a 3 inch disc?

Yes, but you must place the three inch disc in the provided three inch adapter. For additional information follow the directions outlined in the manual.

17. Can I run a 3 inch disc without an adapter?

No! This will damage your 3 inch disc and will cause damage to the unit.

18. Can I run a Blu-Ray disc in this machine?

Yes! The Elite 60 unit at this point can only clean and maintain Blu-Ray discs. The Elite 60 will not repair a Blu-Ray disc.

19. What do I do if I see hazing or faint lines on the disc after it has been repaired?

This is caused by an excessive amount of buildup on your buffing wheel. We recommend that you run your Clean Wheel option. Depending on the level of buildup, it may take several attempts to clean off all of the buildup. If you do not see any improvement you will need to change your wheels.

20. Why don't I have power to my unit?

Make sure the jack to the power cord is fully seated into the unit. Check the black power cube that is connected to the power cord and check to see if the light is green. If not, there is an issue with the power cube. Sometimes during shipping the front panel will come loose from the main body of the unit. When this happens the machine will appear to not have power. Push the front panel as far as it will go. For additional help please email VenMill's Technical Support Department at Support@venmill.com or call at 800.928.0090.

21. My Unit turns off after thirty minutes of continuous use.

There is a thermal switch inside of the unit which prevents the unit and the digital media from overheating and

damaging itself. This switch turns power off to the entire unit and makes the machine go through a cool down mode. A message will appear on the main screen along with a counter (10 minutes). Please do not unplug the machine at this time since doing so will result in damage. The unit will power up when the temperature drops sufficiently.

22. Where do I go to order consumables for my unit?

You can currently order consumables through VenMill directly or through our current distributors located on our website under the distributors' tab. If you have any question please call us at 800.928.0090 or email Sales@venmill.com.

23. My concern is not listed, what do I do?

For further assistance with questions not included please first refer to our website. If you still are unable to find an answer to your problem then please email VenMill's Technical Support Department at Support@venmill.com or call at 800.928.0090.

WARRANTY: VenMill Industries, Inc. ("VenMill") warrants its Elite 60™ product against defects in materials and workmanship under normal use for a period beginning on the date of retail purchase (the "Purchase Date") by the original end-user purchaser (the "Purchaser") and ending on or upon the first to occur of (i) the first anniversary of the Purchase Date or (ii) two hundred (200) hours of product operation as measured by the product's internal usage tracking system ("Warranty Period"). If a product defect arises and a valid warranty claim is received by VenMill within the Warranty Period, at its option, VenMill will either (1) repair the defect at no charge, using new or refurbished replacement parts, (2) exchange the product with a new or refurbished functionally equivalent product, or (3) refund the purchase price of the product. A replacement product or part assumes the remaining warranty of the original product. When a defective product or part is exchanged, or a refund of the purchase price is given, the applicable defective product or part will become VenMill's property and returned to VenMill at VenMill's request.

WARRANTY EXCLUSIONS AND LIMITATIONS: This Limited Warranty applies only to Elite 60™ units manufactured by or for VenMill that can be identified by the "VenMill" trademark, trade name, or logo affixed to them and the unit serial number.

This Limited Warranty does not apply: (a) to damage caused by failure to follow care and usage instructions supplied with the product or improper maintenance; (b) to damage caused by accident, abuse, misuse, neglect, flood, fire, lightning, earthquake or other external or natural causes (such as electrical fluctuations or power failure); (c) to damage caused by operating the product outside the permitted or intended uses described by VenMill; (d) to damage caused by service, repair or product modifications performed by anyone not authorized by VenMill; (e) to damage sustained during shipment; (f) to a product or part that has been modified to significantly alter functionality or capability; (g) to consumable parts, unless damage has occurred due to a defect in materials or workmanship; (h) to a product with a defaced or removed VenMill serial number; (i) to a product offered for rental.

No VenMill reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, VENMILL SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF VENMILL CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY VENMILL IN ITS SOLE DISCRETION.

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FOR PURCHASERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. Some countries, states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to the Purchaser. This warranty gives the Purchaser specific legal rights, and the Purchaser may also have other rights that vary by country, state or province. This Limited Warranty is governed by and construed under the laws of the country in which the product purchase took place.

OBTAINING WARRANTY SERVICE: To obtain warranty service for the Elite 60™ product, the Purchaser needs to contact regional distributor or if in North America VenMill Industries during the Warranty Period either by phone at 800.928.0090 or 866-864-0210 or by email to support@venmill.com. In order for VenMill to process a warranty claim, the Purchaser will need to provide to VenMill a copy of the dated sales receipt for the product, the Purchaser's name and address, the product serial number and a description of the problem. If the Purchaser's claim appears to meet the criteria for warranty service, the Purchaser will be given a return material authorization number (RMA). Upon the issuance of the RMA to the Purchaser, the Purchaser should bring or ship the product prepaid in the original container, with any associated accessories, to VenMill at the following address:

VenMill Industries, Inc.

RMA Number: (insert your RMA number here—see above)

36 Town Forest Rd.

Oxford, MA 01540

or to such other address as a VenMill customer service representative may provide to the Purchaser.

It is recommended that the Purchaser insure any product shipped to VenMill.

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FOR SUPPORT INFORMATION

www.venmill.com

or

508-363-0410

866-864-0210 TOLL FREE

FOR NON-NORTH AMERICAN SERVICE

PLEASE CALL YOUR REGIONAL DISTRIBUTOR

If you are not sure who your regional distributor
is please contact sales@venmill.com

VenMill Industries, Inc.

36 Town Forest Rd.

Oxford, MA 01540

**RE-ORDER INFORMATION FOR
CONSUMABLES USED WITH THE ELITE 60**

Elite Combo Pack (1 wheel & 4 cartridges).....	PN3089
Elite 60 Buffing Wheel.....	PN3189
OptoClear Cartridge Small.....	PN4089
OptoClear Cartridge Large	PN4189.1
3 Inch Adapter	PN2399
OptoClear Cleaner Disc.....	PN3399

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